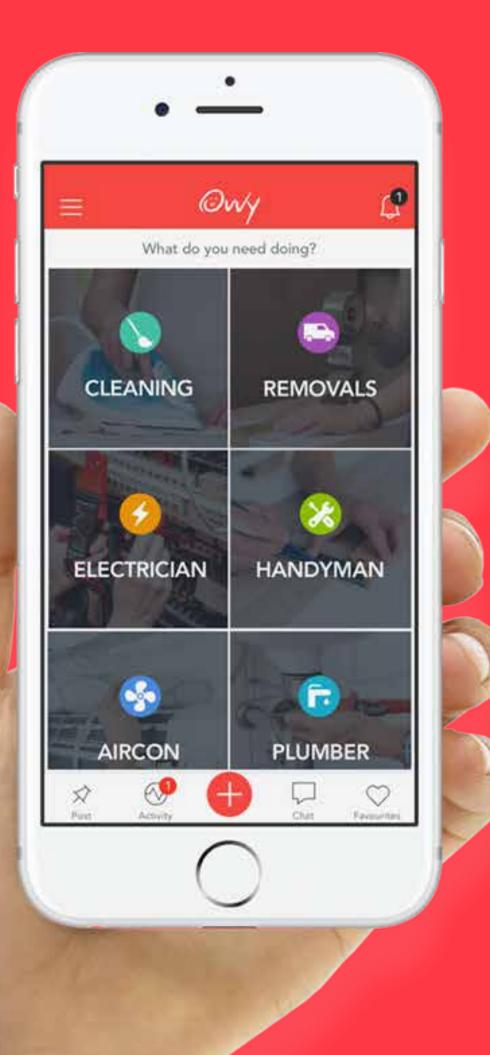
The service marketplace





1. What is Ovvy?	
2. Benefits of Ovvy	
3. How It Works	
4. Categories	
5. How Do I Post A Job?	
6. Viewing & Accepting Offers	
7. Payment & Security	80

8.	Charges ()9)
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9. Keeping Track of Jobs 10

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11. Rewards	
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12. Favourites	13
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Ovvy is a **digital marketplace** that **connects** individuals and businesses to clients in need of their **services**.

1. WHAT IS OVVY?

Let us do the dirty work while you focus on what you do best.



FIND **RELIABLE** MERCHANTS EASILY

SAVE MONEY & TIME



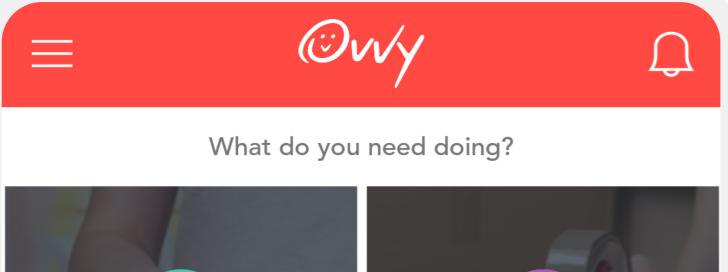


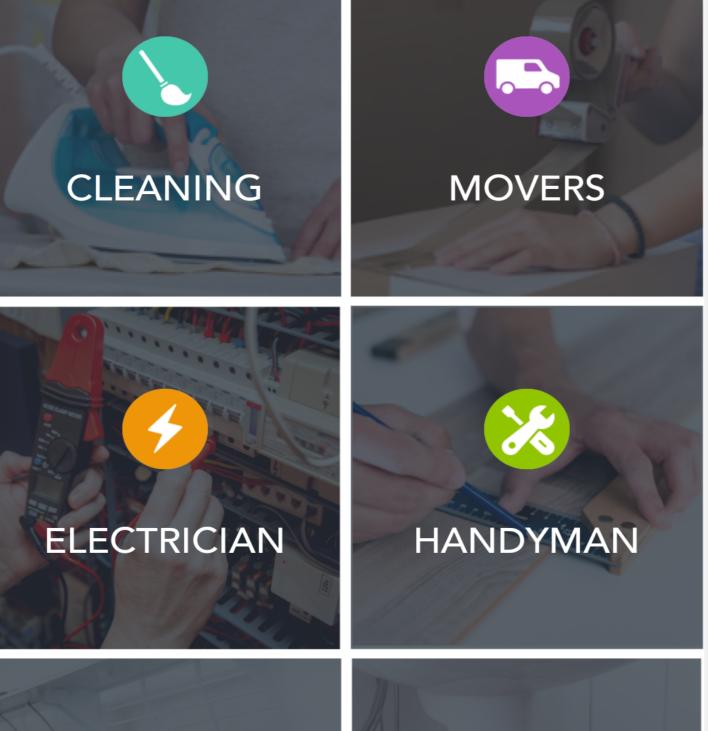
INSTANTLY COMPARE MERCHANTS & REVIEWS

SAFE, **SECURE** & PROTECTED

3. HOW IT WORKS



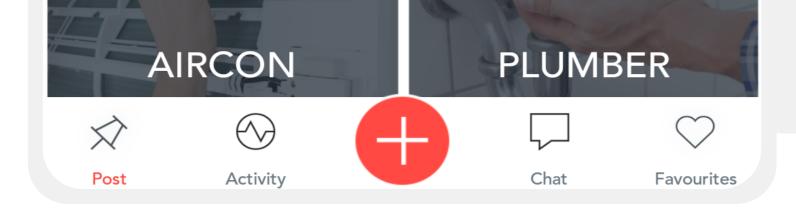




SELECT CATEGORY

On the home screen of Ovvy, **pick** from one of the six categories – **Cleaning**, **Movers, Electrician**, **Handyman, Aircon**, **Plumber**.

 $\bullet \bullet \bullet \bullet$



F



\Leftrightarrow	PLUMBER	
Property Type		
HDB		
Condo		
Landed		
Commercial		
Other		
Type of service	2	
Plumbing Remo	val	
Plumbing Replac	cement	
Plumbing Repair	r	

POST JOB

Fill up your job details – we have made it easy for you to **describe the job** to be done. **Post** the job and wait for **offers** to come in!



$\langle \rangle$ OFFERS Aircon Repair \odot 26 West Coast Road, Singapore MOST RECENT BID **•** \$55.00 Mark Tan Mon 24 Sep Service Fee Anytime 8am - 9pm Accept ***** 0 The Aircon Coolers \$45.00 Mon 24 Sep Service Fee Anytime 8am - 9pm Accept * * * * * 0 \$50.00 Jennifer Wong Mon 24 Sep Service Fee Anytime 8am - 9pm Accept * * * * * 0 Ahmad \$55.00 Mon 24 Sep Service Fee Anytime 8am - 9pm Accept

COMPARE BIDS

Once you have posted a job, wait for the offers to come in from merchants. Compare and chat with merchants and pick the best suited merchant for you.



PROFILE Post 2 Offer 3 Accept 4 Complete Aircon Repair 26 West Coast Road, Singapore

Payment Service Fee Charge \$55.00 Includes Ovvy Service Fee

Total **\$55.00**



GET THE JOB DONE!

Accept the offer on Ovvy and pay for your service, the merchant will turn up at the agreed upon time and get the job done!

4. CATEGORIES







AIRCON CLEANING ELECTRI

Do you need any of these services? We are adding more soon!

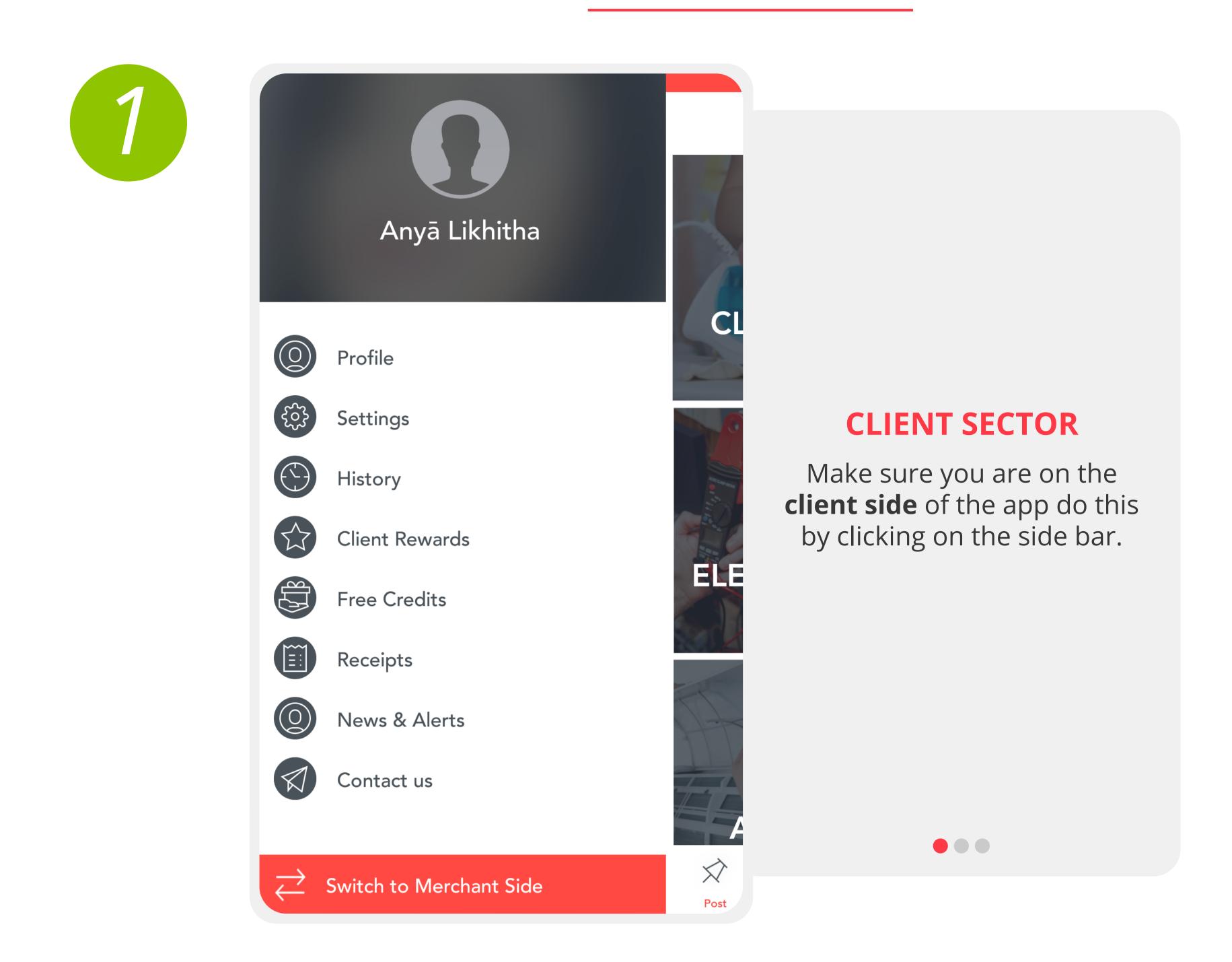


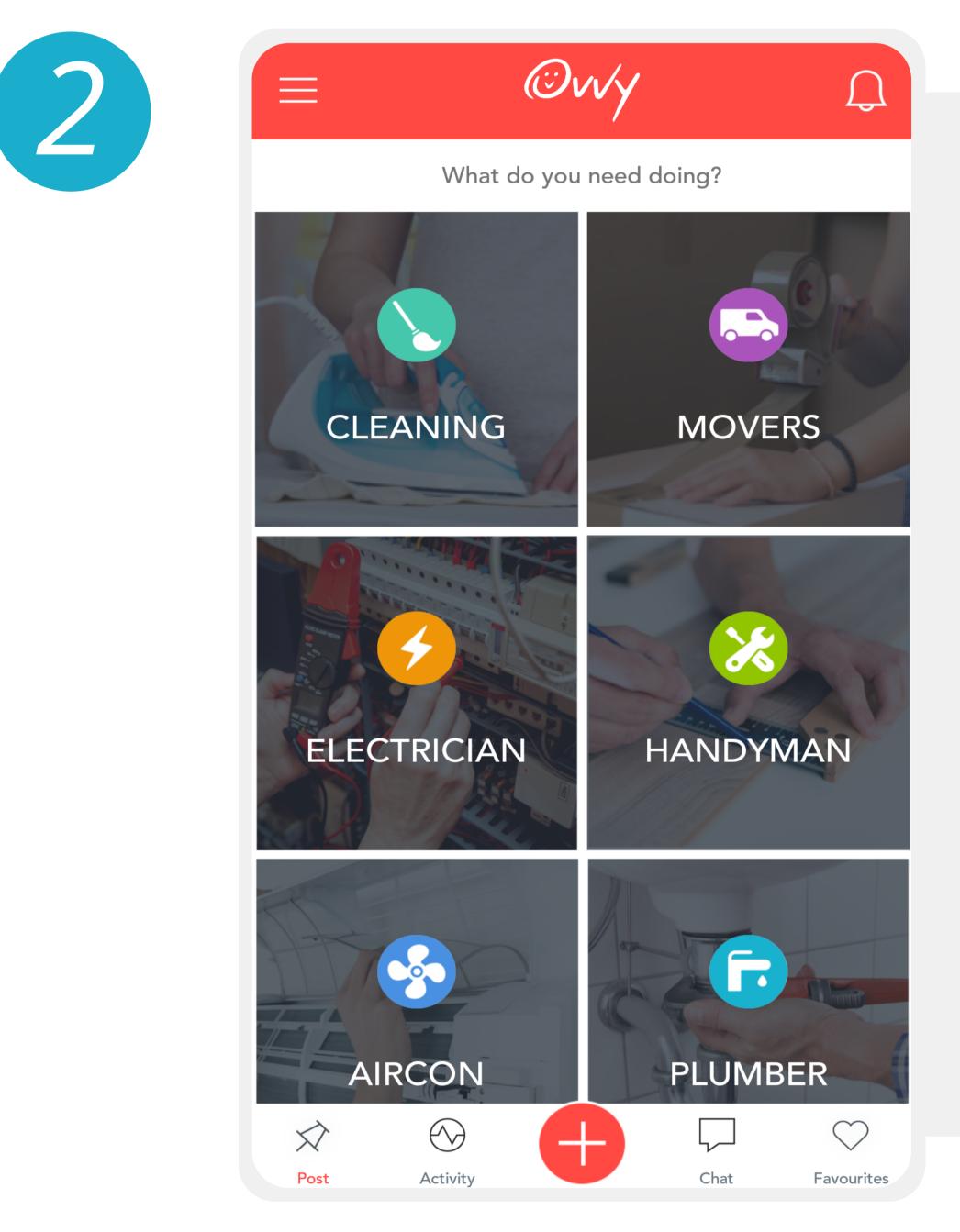
ELECTRICIAN HANDYMAN

PLUMBER

MOVERS

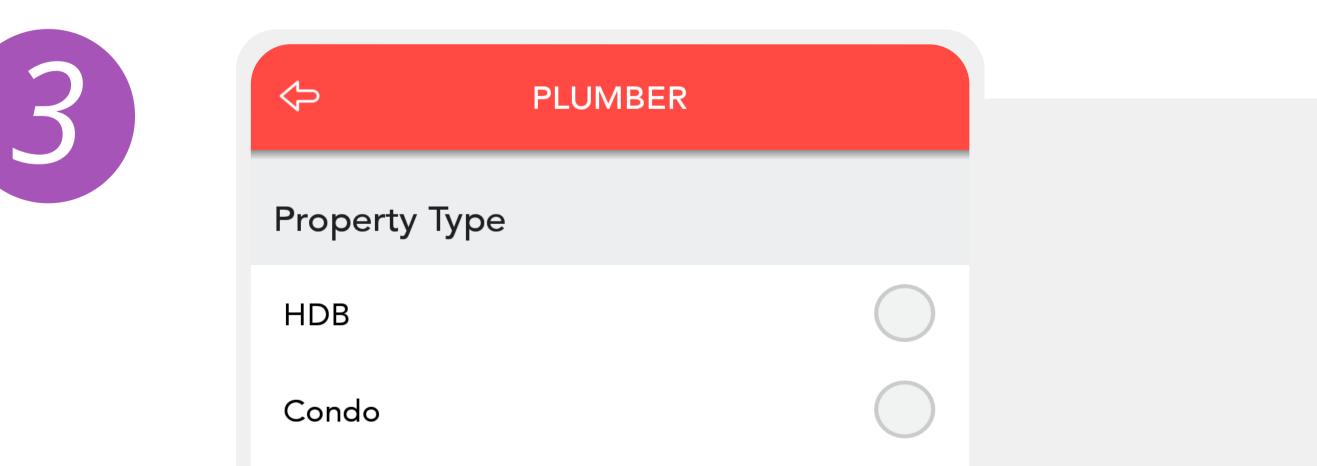
5. HOW DO I POST A JOB?

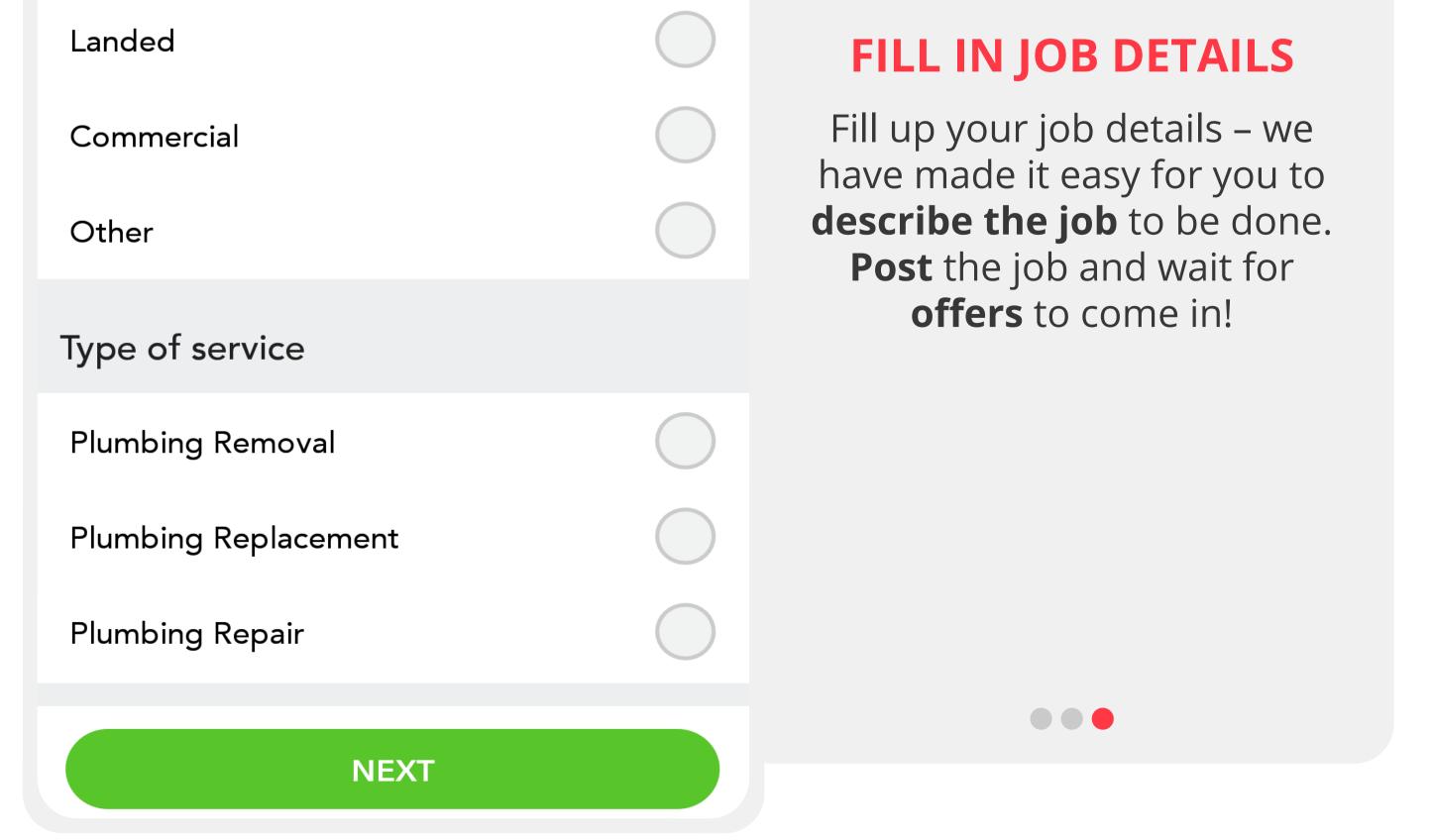




SELECT CATEGORY

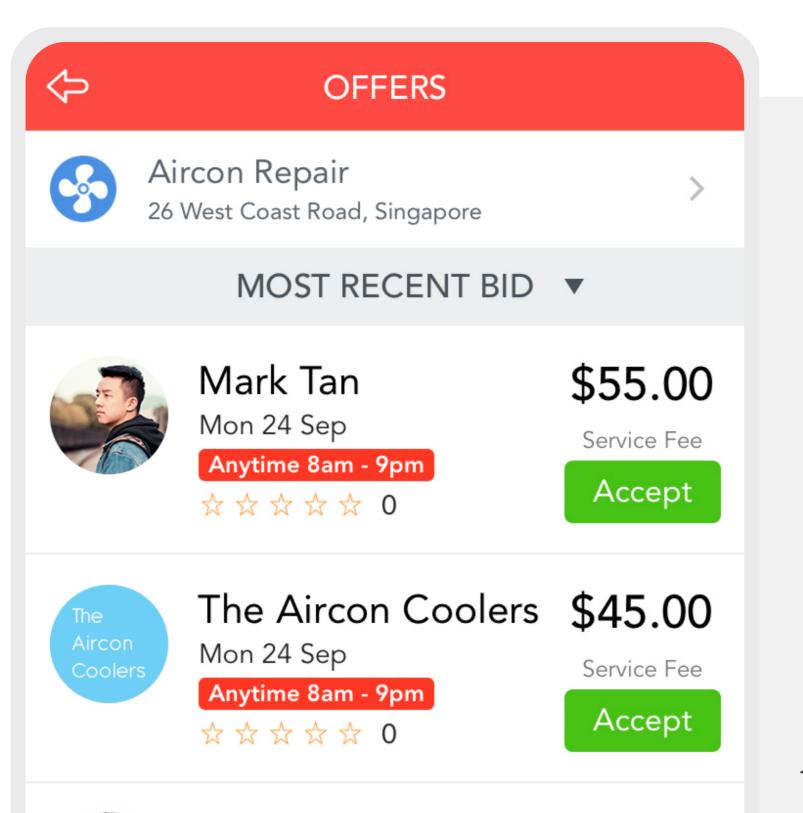
On the home screen of Ovvy, **pick** from one of the six categories – **Cleaning**, **Movers, Electrician**, **Handyman, Aircon**, **Plumber**.





6. VIEWING & ACCEPTING OFFERS

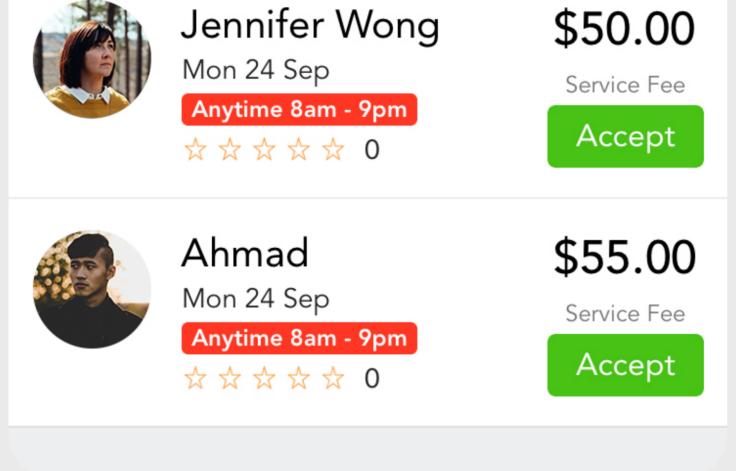




COMPARING & ACCEPTING BIDS

 Once you have posted a job, wait for the offers to come in from merchants.
 Compare and chat with merchants and pick the best suited merchant for you.

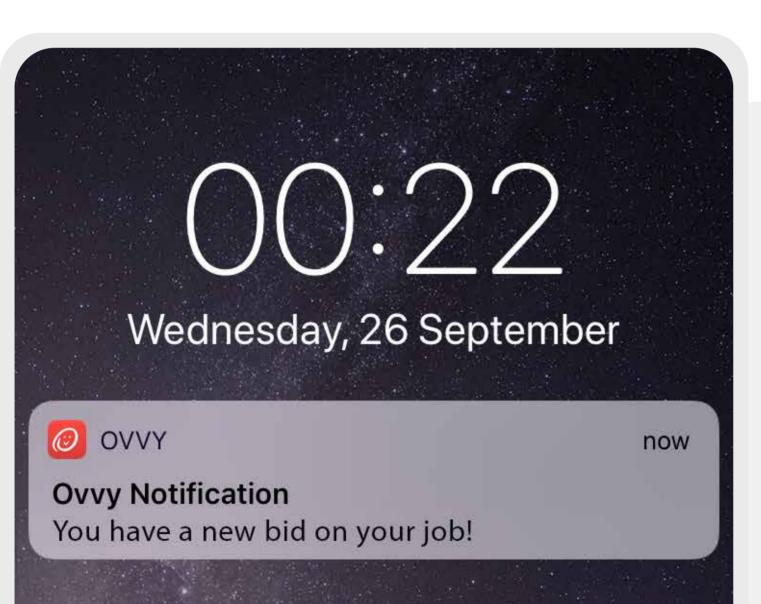
2. Accept the offer **on Ovvy** and **pay for your service**, the merchant will turn up at the agreed upon time and get



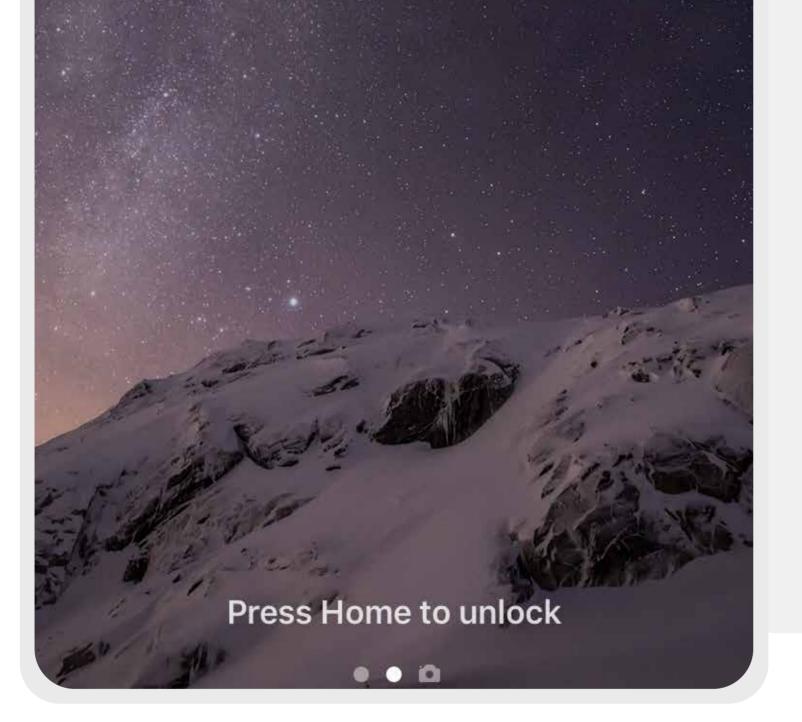
the job done!

NOTE: All merchant reviews are verified through Ovvy. A merchant cannot receive a review without the job being put through Ovvy.

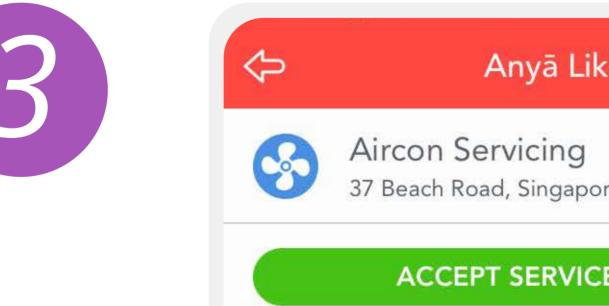




GETTING NOTIFIED



You are **alerted** for any bids that you receive via **push notification**.



Anyā Likhitha

Aircon Servicing

37 Beach Road, Singapore

ACCEPT SERVICE FEE \$60.50
Wed 26th 00:12

	Hi when is the exact time you can get here?	CHATTING Initiate chat with the
vved 20	How long will it take to fix?	merchants should you have further questions or clarifications about the
Wed 26 th	00:13	scope of the job/time of the job.
Hi, I can be there at 7pm, and it will take 30 minutes		
Wed 26 th	00:13	
	Ok great thanks! Will confirm now	
Type here	O .	

7. PAYMENT & SECURITY





Payment Service Fee Charge \$55.00 Includes Ovvy Service Fee

Total **\$55.00**

PAYPAL CHECKOUT

1. When accepting the offer you will be asked to transfer the agreed sum of the job to a secure Ovvy account via PayPal.

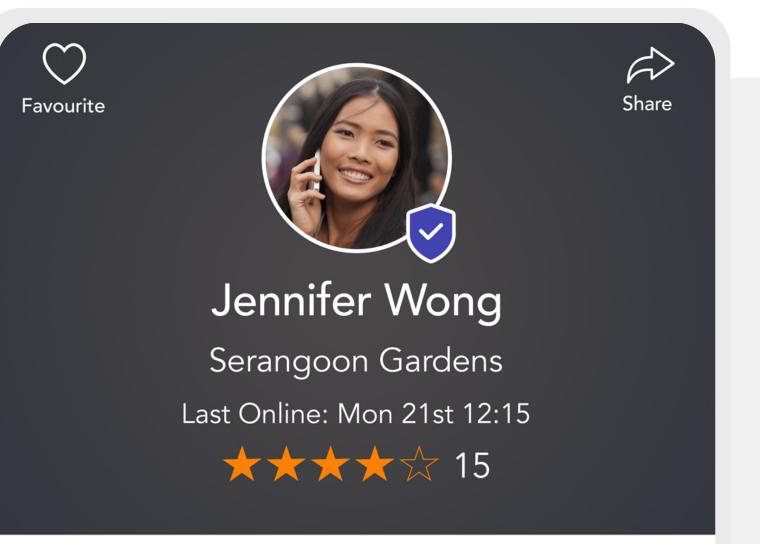
2. The **payment is held** in the secure account until the job has been completed.

3. The payment will only be released to the merchant when both you and merchant are satisfied with the job and have marked it as completed on Ovvy!



ACCEPT SERVICE FEE \$55.00





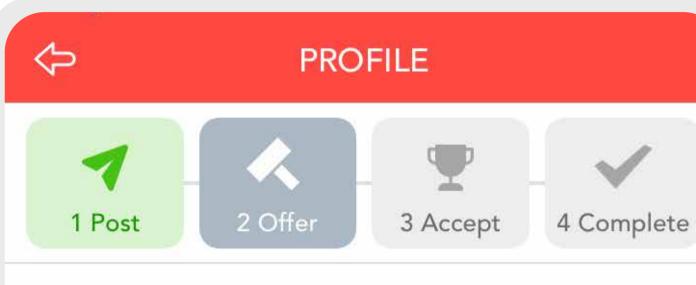
SECURITY

1. Ovvy has records of all exchanges between merchants and clients and will release records if needed should there be any disputes.

2667CompletedUser FavsR	epeat Users
Ovvy Verified (i)	v 2 t
Awards	
Social f	
Languages Hokkien, Man	idarin, English
Services	6

2. Merchants with a **verified tick** on their profile indicates that Ovvy has vetted them and we keep the merchant's ID on file.





Aircon Repair 26 West Coast Road, Singapore

Payment Service Fee Charge \$55.00 lincludes Ovvy Service Fee

Total \$55.00





MAINTENANCE CHARGE

1. To maintain and offer you the best service possible we need a little to survive. **Ovvy** charges are included into your offer price ranging between **5-10%**, dependent on the cost of the job.

2. We ensure you save money through Ovvy by comparing merchants and having the reward system!

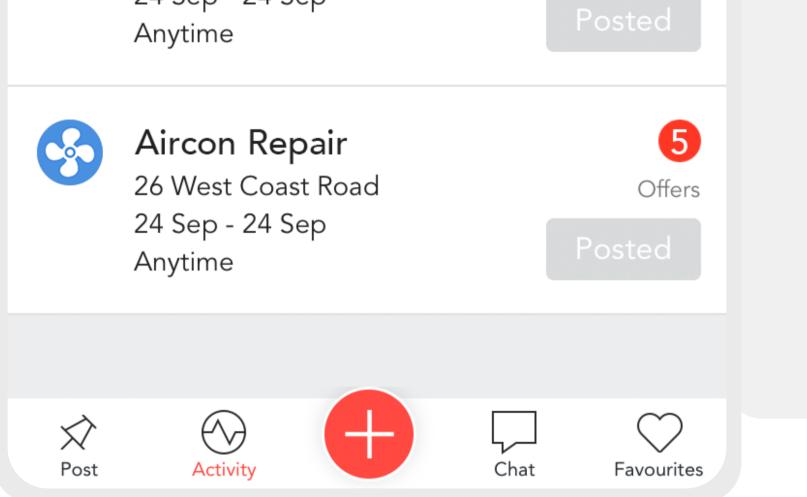
9. KEEPING TRACK OF JOBS



		ACTIVITY	3
PC	OSTS	ACCEPTED	COMPLETE
6	Fix Ligh 26 West C 24 Sep - 2 Anytime	Coast Road	3 Offers Posted
G	Leaking 26 West C 24 Sep - 2 Anytime	Coast Road	1 Offers Posted
	•	cture Frame Coast Road	2 Offers

POSTED JOBS

View your **active job posts** that you are currently receiving offers for in this tab.

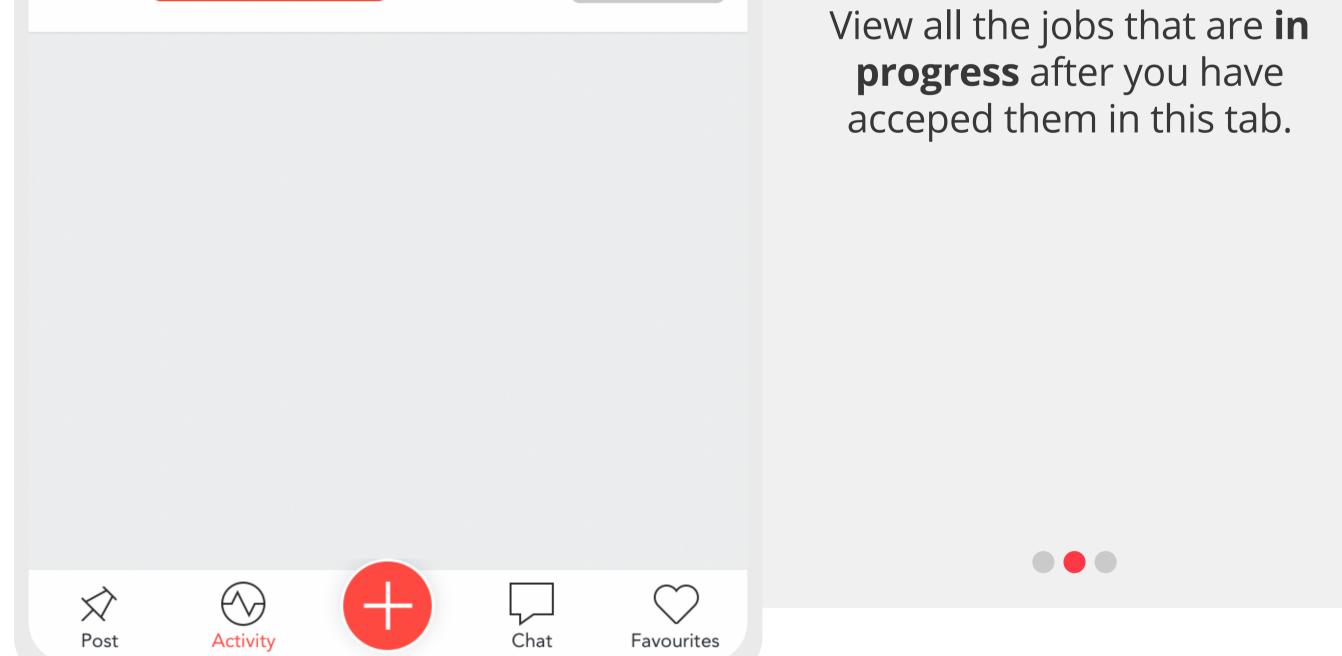


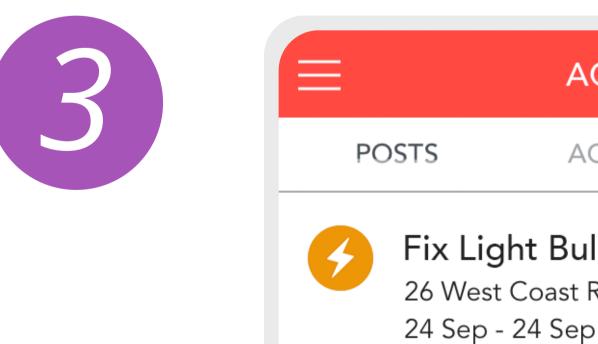




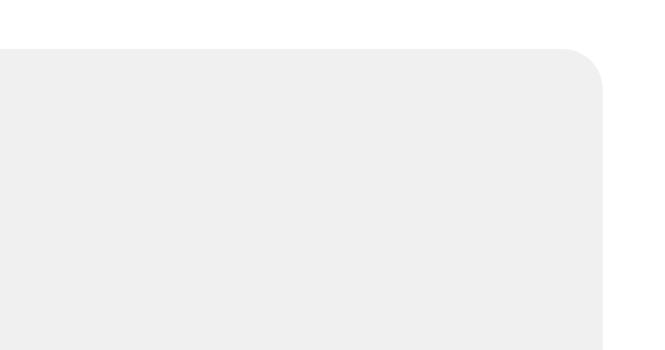
		ACTIVITY	2
P	OSTS	ACCEPTED	COMPLETE
	37 Beach 26 Sep	Servicing n Road <mark>3pm - 6pm</mark>	\$110.00 _{Total} Paid
	37 Beach 26 Sep	Picture Frame n Road <mark>3pm - 6pm</mark>	\$25.00 _{Total} Paid

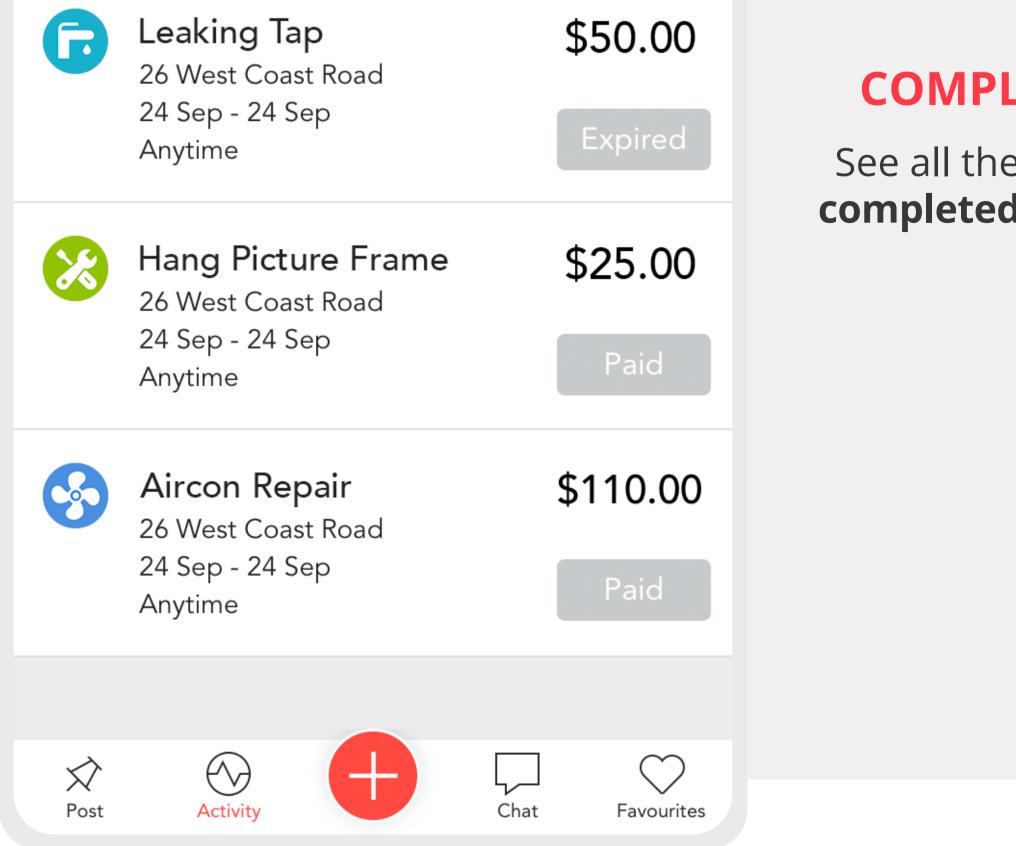
ACCEPTED JOBS





=		ACTIVITY	3
PC	OSTS	ACCEPTED	COMPLETE
5	Fix Ligh 26 West C 24 Sep - 2 Anytime	Coast Road	\$30.00 Cancelled





COMPLETED JOBS

See all the jobs you have completed on Ovvy in this tab.

10. COMPLETING JOBS

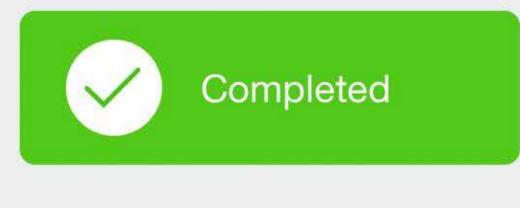


SERVICE COMPLETION

Aircon Servicing 26 West Coast Road, Singapore

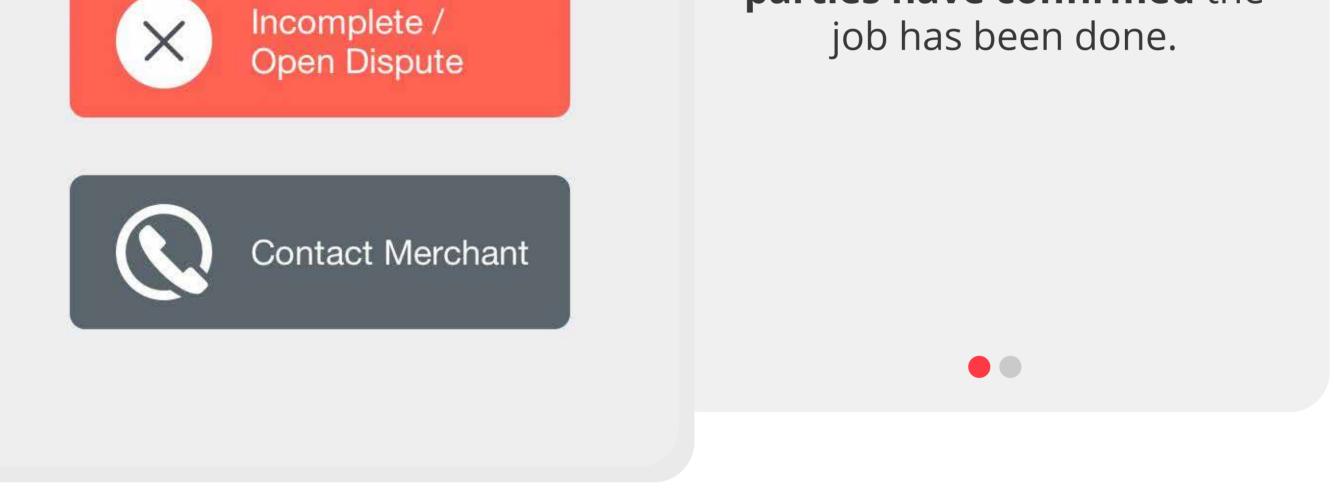
6

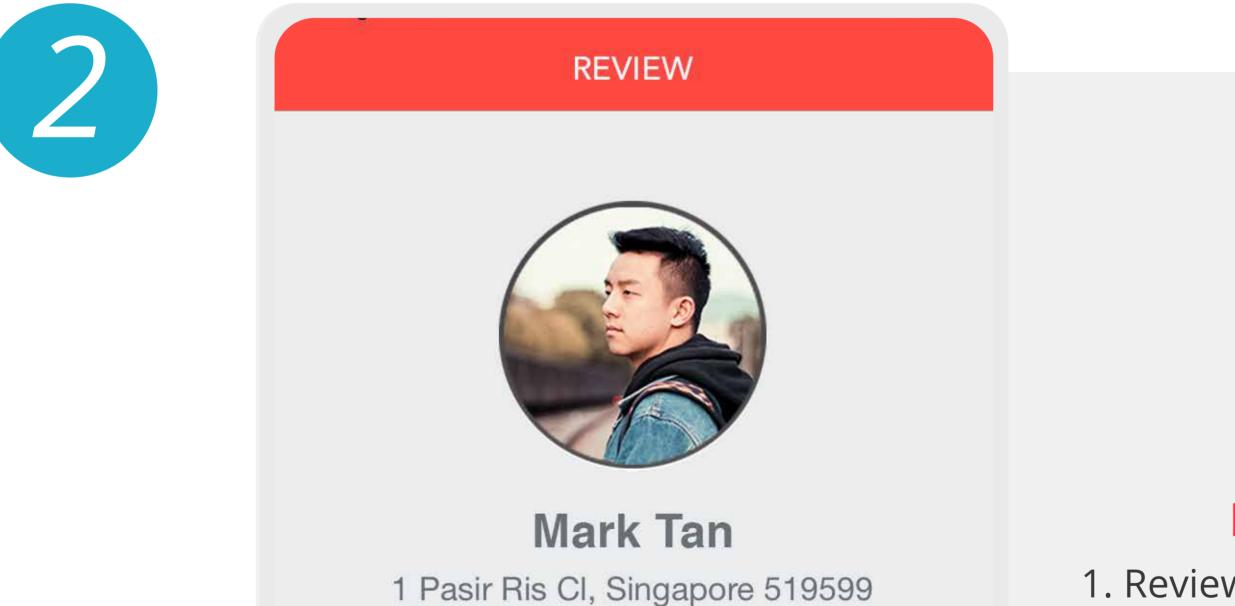
PLEASE CONFIRM IF THIS JOB WAS COMPLETED



MARK JOB COMPLETE

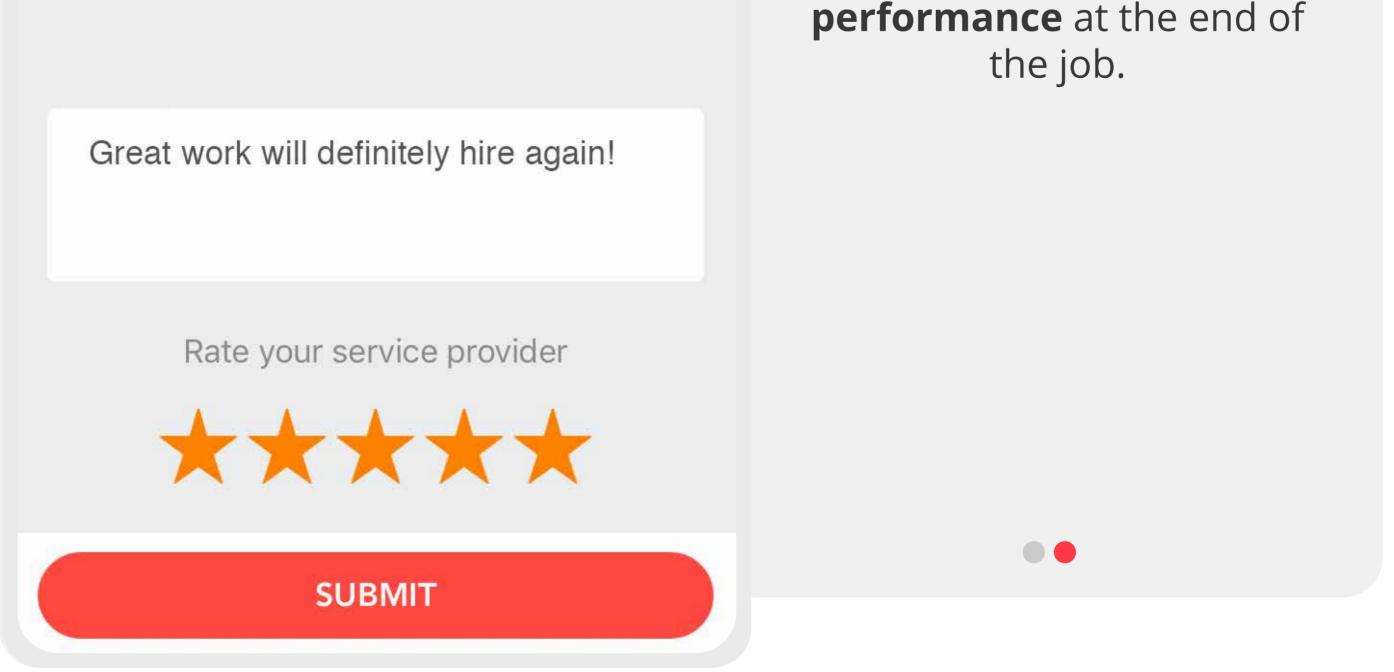
After the merchant finishes work, go back to the app to **confirm the job was completed**. Only then will Ovvy **release your money** to the merchant – after **both parties have confirmed** the





REVIEW

1. Review the **merchant's**



11. REWARDS

0 pts

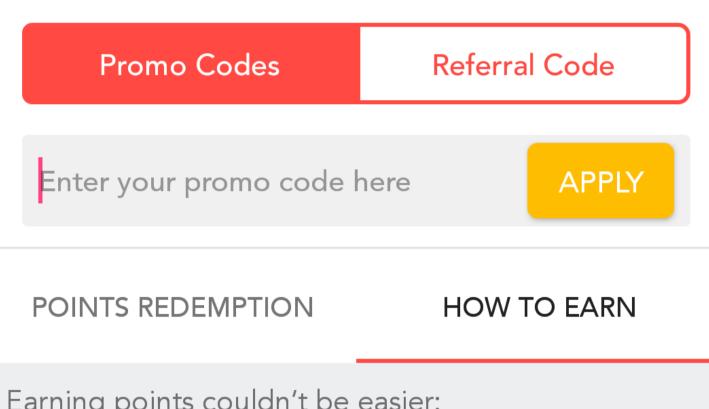


 \Diamond

CLIENT REWARDS

Your Ovvy points **Client Credits** \$0.00

Client credits can be used towards paying for jobs.



EARNING POINTS

Look at the reward catalogue for customers, and **hit the** targets set by each reward to earn them.

Earning points couldn't be easier:

Sharing Merchants

Earn points by recommending your favourite merchants to your friends !



Completing Jobs

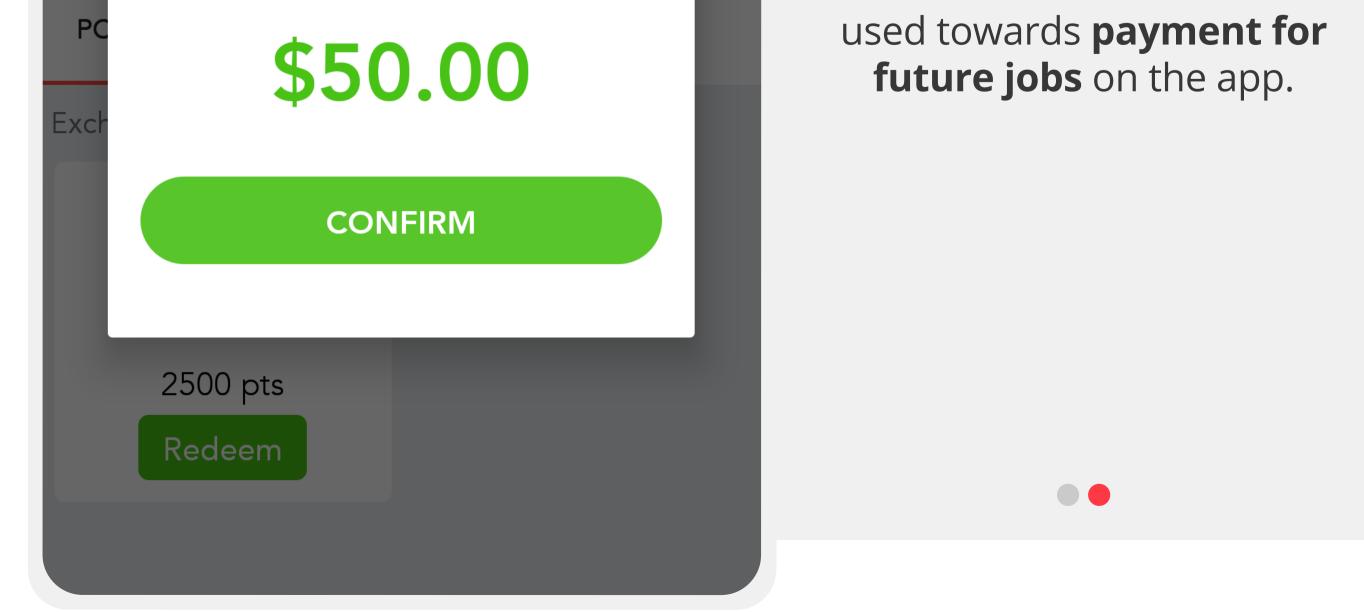
1 pts



\Leftrightarrow	CLIENT REWA	RDS
Client Cred	its	Your Ovvy points
\$0.00		0 pts
Client cradite ca	a ha usad tawarda nay	ving for john
		×
	Redeem No	
Er	2500 pt	S
	to recieve	

REDEEMING POINTS

Exchange the points you have earned for **client credits**. These credits can be



12. FAVOURITES





Favouriting this Merchant allows you to book them directly in the future, without having to publicly post the job.



FAVOURITE MERCHANT

Favourite a merchant after completing a job with them for future jobs so you can reach out to them directly on the app for a job.